Compliance Disclosure Statement Pursuant to EU Data Act

Consumer Notice:

This document is prepared in accordance with Article 3 of Regulation (EU) 2023/2854 (the EU Data Act), for the purpose of disclosing to you the data processing information related to the connected product purchased from Lumi United Technology Co., Ltd. ("Lumi Company", "we", "us" or "our") and our related services.

This document applies to your use of **Camera Hub G520** provided by us.

According to the Data Act, the following Lumi product may be classified as a connected product.

Numbers	Products
1	**Camera Hub G520**

The data generated or collected may vary according to the device configuration, firmware version, enabled features, connected devices, and user settings.

I. Connected Product Information Disclosure

1. Data Generation Details

Data Type	Purposes of Data Processing	Format	Estimated Volume	Generation Frequency and Continuity	Storage Method	Product Involved
Device Operation and Configuration Data	Used for device configuration, operational control, status display, and reporting command execution results.	JSON	Approximately 50-100 KB per day.	Generated during device operation, when the user changes settings or performs a control operation, or when device status changes.	Stored locally on the G520 and, when an applicable online function is enabled, may also be stored in the cloud.	**Camera Hub G520**
Basic Device and Connection Data	Used for device identification, network connectivity, status synchronization, and device management.	JSON or binary	Less than 15 KB per day.	Generated at device startup, network connection, connection-status changes, and heartbeat transmission.	Stored locally on the G520 and, when remote connectivity or another applicable online function is enabled, may also be stored in the cloud.	**Camera Hub G520**
Video Recordings,	Used for security recording, event	TS, JPG,	Video: approximate	Generated continuously	Stored on the G520, a	**Camera Hub G520**

Data Type	Purposes of Data Processing	Format	Estimated Volume	Generation Frequency and Continuity	Storage Method	Product Involved
Images, and Related Metadata	recording, playback, viewing, and downloading.	and JSON	ly 0-7 GB per day; images: approximately 0-700 MB per day. Actual volume depends on connected cameras, bit rate, recording mode, user settings, and triggered events.	according to the user's recording settings or when triggered by a security event or user operation.	MicroSD card, or another supported local storage medium according to the user's selection. If cloud storage or another upload-enabled function is enabled, relevant data may also be stored in the cloud.	
Recording Configuration Data	Used to apply user-selected recording modes, schedules, and event-triggered recording settings.	JSON	Approximately 0-200 KB per day.	Generated when the user creates or changes recording settings, schedules, or applicable recording scenarios.	Stored locally on the G520 and, when configuration synchronization or backup is enabled, may also be stored in the cloud.	**Camera Hub G520**
Security Event and Alarm Data	Used for security detection, alarm notifications, event queries, and triggering recordings.	JSON	Approximately 0-400 KB per day.	Generated when a relevant detection, security, or alarm event occurs.	Stored locally on the G520 and, when event notification, cloud recording, or another applicable online service is enabled, may also be stored in the cloud.	**Camera Hub G520**

2. Data Storage Information

Local storage: Recordings, images, and other locally stored product data are retained on Camera Hub G520, a MicroSD card, or another supported local storage medium according to the user's settings, until deleted by the user or overwritten under the applicable storage rules. Cloud storage: Device operation, connection, security-event and alarm data, and cloud logs are retained for 7 days by default when stored in the cloud. Cloud recordings and images available without a purchased cloud storage service are also retained for 7 days by default. Recordings, images, and related metadata covered by a purchased cloud storage service are retained

according to the selected plan. Cloud-stored recording configuration data are retained while the relevant service is provided. For users in the European Union, cloud-stored product data are stored on servers in Germany.

3. User Access and Control Rights

Recordings and images stored on a supported local storage medium may be accessed, copied, downloaded, or deleted using that storage medium or the applicable functions in the Aqara Home App. Recordings and images stored through an enabled cloud function can be downloaded through the Aqara Home App. For other readily available product data, the user may submit an electronic request to privacy@lumiunited.com. Data will be made available without undue delay, free of charge, and in a comprehensive, structured, commonly used, machine-readable format. Where relevant and technically feasible, access will be continuous and in real time.

To erase data stored locally on the product, delete the relevant files or follow the factory-reset instructions in the user manual. A factory reset does not delete cloud account data. To delete data stored in the cloud or by a related service, use the applicable deletion function in the Aqara Home App or contact privacy@lumiunited.com.

II. Related Services Information Disclosure

1. Product Data Expected to Be Obtained by Related Services

Data Type	Purposes of Data Processing	Format	Estimated Volume	Collection Frequency	Storage Method	Related Service Obtaining the Data
Device Operation and Configuration Data	Used for remote configuration, operational control, status display, and reporting command execution results.	JSON	Approximately 50-100 KB per day.	Collected when transmitted during remote configuration, control operations, or status synchronization.	When transmitted to a related service, the data may be stored by that service, including in the cloud; if stored in the cloud, they are retained for 7 days by default. Data not transmitted remain local.	**Aqara Home App and applicable Aqara cloud services**

Data Type	Purposes of Data Processing	Format	Estimated Volume	Collection Frequency	Storage Method	Related Service Obtaining the Data
Basic Device and Connection Data	Used for device identification, remote connectivity, status synchronization, and device management.	JSON or binary	Less than 15 KB per day.	Collected at startup, network connection, connection-status changes, or heartbeat transmission when the relevant online function is enabled.	When transmitted to a related service, the data may be stored by that service, including in the cloud; if stored in the cloud, they are retained for 7 days by default. Data not transmitted remain local.	**Aqara Home App and applicable Aqara cloud services**
Video Recordings and Related Metadata	Used for cloud storage, remote viewing, playback, downloading, event notifications, and related security services selected by the user.	TS and JSON	Video: approximately 0-7 GB per day. Actual volume depends on connected cameras, bit rate, recording mode, user settings, and triggered events.	Collected only when the user enables cloud storage or another upload-enabled feature; collection may be continuous or event-triggered according to user settings.	If no upload-enabled function is used, the data remain local. Cloud retention follows the Data Storage Information section above.	**Aqara Home App and applicable Aqara cloud-storage services**
Images and Related Metadata	Used for event snapshots, remote viewing, downloading, event notifications, and related security services selected by the user.	JPG and JSON	Images: approximately 0-700 MB per day. Actual volume depends on connected cameras, image settings, and triggered events.	Collected only when cloud storage or another upload-enabled feature is enabled and a relevant snapshot event or user operation occurs.	If no upload-enabled function is used, the data remain local. Cloud retention follows the Data Storage Information section above.	**Aqara Home App and applicable Aqara cloud-storage services**
Recording Configuration Data	Used to synchronize or restore user-selected	JSON	Approximately 0-200 KB per day.	Collected when the user creates or changes recording settings	Stored in the cloud only when configurati	**Aqara Home App and applicable Aqara cloud**

Data Type	Purposes of Data Processing	Format	Estimated Volume	Collection Frequency	Storage Method	Related Service Obtaining the Data
	recording modes, schedules, and recording scenarios.			through the App and synchronization, backup, or another applicable online function is enabled.	on synchronization, backup, or another applicable online function is enabled, and are retained while the relevant service is provided.	**services**
Security Event and Alarm Data	Used for alarm notifications, remote event queries, cloud recording, and related security services selected by the user.	JSON	Approximately 0-400 KB per day.	Collected when a security or alarm event occurs and an event-notification, cloud-recording, or remote-event function is enabled.	Stored in the cloud only when the corresponding online service is enabled, and are retained for 7 days by default.	**Aqara Home App and applicable Aqara cloud services**

- **Access Method:** Recordings and images obtained by an enabled related service can be downloaded through the Aqara Home App. For other readily available product data, the user may submit an electronic request to privacy@lumiunited.com, identifying the user, product, and requested data categories. Data will be provided without undue delay, free of charge, and in a comprehensive, structured, commonly used, machine-readable format. Where relevant and technically feasible, access will be continuous and in real time.
- **Storage and Retention:** For users in the European Union, product data obtained by a related service and stored in the cloud are stored on servers in Germany. Recordings, images, and related metadata are uploaded only when the user enables cloud recording or another upload-enabled function. Cloud-stored device operation, connection, security-event and alarm data, cloud logs, and recordings or images available without a purchased cloud storage service are retained for 7 days by default. Recordings and

images covered by a purchased cloud storage service follow the selected plan. Cloud-stored recording configuration data are retained while the relevant service is provided. Data that are not transmitted remain subject to the applicable local retention, deletion, or overwrite settings.

2. Data Generated During the Provision of Related Services

Nature of Data	Purposes of Data Processing	Estimated Volume	Generation or Collection Frequency	Storage Method	Related Service Involved
Remote Control and Service Interaction Records	Used to deliver remote connectivity and control, synchronize status, record service requests and responses, and maintain service security and performance.	Approximately 50-200 KB per device per day; total daily volume per user is typically less than 1 MB.	Generated in real time when the user uses remote connectivity, control, status synchronization, or another online function.	Stored locally and/or in the cloud as required to provide the enabled function. Cloud transmission occurs only when the corresponding online function is used.	Aqara Home App and applicable Aqara cloud services
Account, Configuration, and Service Usage Data	Used for account and service delivery and, where enabled, synchronization or restoration of user configurations such as device names and service settings.	Approximately 30-80 KB per active user per day, equivalent to approximately 10-30 MB per year.	Generated when the user signs in, links the product, changes service settings, or uses a synchronization, backup, or other online function.	Stored locally and/or in the cloud as required for account services, synchronization, backup, or service delivery.	Aqara Home App and applicable Aqara cloud services
Service Diagnostic and Log Data	Used for troubleshooting, error triage, crash analysis, reliability, and service-performance monitoring.	On average less than 5 KB per day, or approximately 1-3 MB per device per year.	Generated when an error occurs, remote diagnostics are used, or the user submits feedback.	Stored locally by default and uploaded to the cloud only when error reporting, remote diagnostics, or user-feedback submission is triggered.	Aqara Home App and applicable Aqara cloud services

- **Access Method:** Related service data may be accessed, corrected, exported, or deleted through the corresponding Aqara Home App function where available. The user may also submit an electronic request to privacy@lumiunited.com, identifying the account, product, and requested data categories. Data within the scope of the EU Data Act will

be made available without undue delay, free of charge, and in a comprehensive, structured, commonly used, machine-readable format. Where relevant and technically feasible, access will be continuous and in real time.

- **Data Storage and Retention:** For users in the European Union, cloud-stored related service data are stored on servers in Germany. Cloud logs are retained for 7 days by default. Account, configuration, and service-usage data are retained while the relevant service is provided, and are deleted or anonymized after account deletion or termination of that service, subject to applicable law. Locally stored App data remain until deleted through the applicable App or device settings.

3. Third-Party Sharing

Lumi does not make product data or related service data available to a third party unless the user requests or enables the sharing, the sharing is necessary to provide a service selected by the user, or the disclosure is otherwise permitted or required by applicable law.

4. Identity of the Data Holder and Related Service Provider

- Data Holder: Lumi United Technology Co., Ltd.
  - Geographical Address: Room 801-804, Building 1, Chongwen Park, Nanshan iPark, No. 3370, Liuxian Avenue, Fuguang Community, Taoyuan Residential District, Nanshan, Shenzhen, China.
  - Contact: privacy@lumiunited.com
- No other data processing parties are involved in the processing described in this disclosure.

5. How the User Can Request Disclosure to a Third Party and Stop the Transfer

- Sharing Request Method:

a. The user may submit a request to privacy@lumiunited.com identifying the user and product, the requested data categories and period, and the intended third-party recipient and delivery details. After proportionate verification, Lumi will make the eligible data available to the designated third party in a comprehensive, structured, commonly used, machine-readable format. Where relevant and technically feasible, access will be continuous and in real time.

- Sharing Termination Method:

a. The user may stop an ongoing transfer through the applicable sharing control, where available, or by contacting privacy@lumiunited.com and identifying the transfer to be stopped. Lumi will stop future transfers without undue delay, subject to any transfer required by applicable law. Data already received by the third party remain subject to the third party's own legal obligations.

6. Right of Appeal

If Lumi refuses or limits a request, the user may request reconsideration by contacting privacy@lumiunited.com. This does not affect the user's right to lodge a complaint with the competent authority or seek judicial or other available remedies.

7. Complaint Right

The user has the right to lodge a complaint alleging an infringement of Chapter II of the EU Data Act with the competent authority designated pursuant to Article 37 in the Member State of the user's habitual residence, place of work, or establishment.

Information on the competent authority or data coordinator may be obtained from the relevant Member State authority or the European Commission's published information on implementation of the EU Data Act.

8. Trade Secrets Statement

Certain technical data may contain trade secrets held by Lumi United Technology Co., Ltd. Where disclosure involves trade secrets, Lumi will identify the protected data and apply proportionate confidentiality measures in accordance with Article 4(6) of the EU Data Act. Such measures will not be used to restrict the user's access rights except as permitted by applicable law.

9. Contract Duration and Termination

- Service Duration: The contract for the related service remains in force while the user's account or relevant service remains active, unless terminated by the user or Lumi in accordance with the applicable service terms.
- Termination Scenarios:

a. The user closes the account or terminates the relevant service in accordance with the applicable service terms;

b. Lumi confirms completion of a valid account or service cancellation request; or

c. Lumi discontinues the relevant service in accordance with the applicable service terms and applicable law.